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Position Profile

Senior Director of Network
Infrastructure

Hospital for Special Surgery (HSS)



Hospital for Special Surgery (HSS) is the world's leading academic medical center focused on musculoskeletal health. HSS medical staff includes hundreds of experts from diverse specialties, including joint replacement, spine care, sports medicine and rheumatology.

Founded in 1863, HSS is the oldest orthopedic hospital in the United States. More than 32,000 surgical procedures are performed annually, including more hip surgeries and knee replacements than any other hospital in the United States. The global standard total knee replacement was developed at HSS in 1969.

The HSS Rehabilitation Network comprises over 170 independently owned physical and occupational therapy practices throughout New York, New Jersey, Connecticut and Florida.

The HSS Research Institute comprises 20 laboratories and 300 staff members, focused on leading the advancement of

musculoskeletal health through prevention of degeneration, tissue repair, and tissue regeneration.

The HSS Innovation Institute was formed in 2016 to realize the potential of new drugs, therapeutics and devices.

The HSS Education Institute is the world's leading provider of education on musculoskeletal health, with an online learning platform that offers more than 600 courses to more than 21,000 medical professional members worldwide.

HSS eAcademy is a digital education platform for professionals with over 30,152 members from over 130 countries.

HSS Global collaborates with medical centers and other organizations to advance the quality and value of musculoskeletal care and to make world-class HSS care more widely accessible nationally and internationally.

Recognized for Excellence

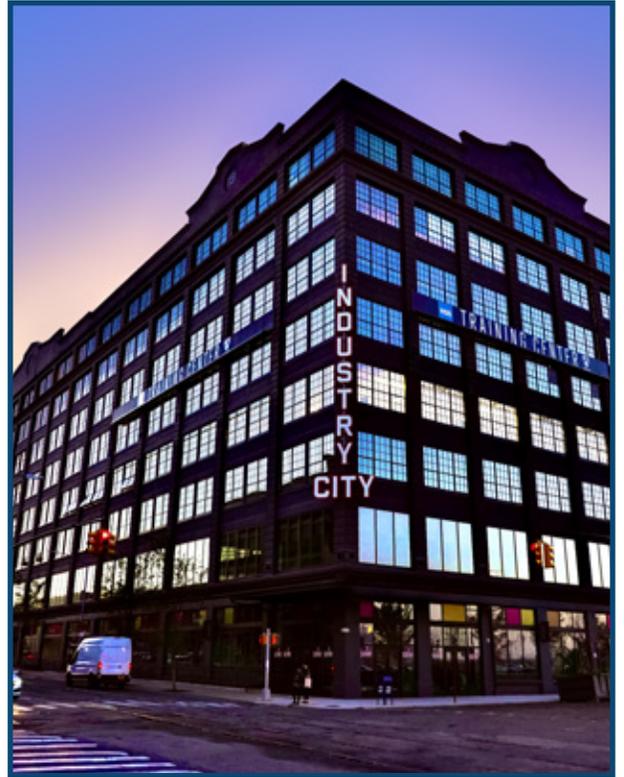
- HSS ranked No. 1 in orthopedics for 12 years in a row by *U.S. News & World Report* (2021-2022). HSS has also been among the top-ranked hospitals for both orthopedics and rheumatology for 30 consecutive years
- The HSS Lerner Children's Pavilion is nationally ranked as a best children's hospital for pediatric orthopedics by *U.S. News & World Report*, (2021-2022)
- HSS was the first hospital in New York City to receive the Magnet Award for Nursing Excellence and the first hospital in the New York State to be re-designated with nursing's highest honor five consecutive times (2002, 2007, 2011, 2016, 2021)
- Newsweek and Statista ranked HSS #1 World's Best Specialized Hospitals 2021 in Orthopedics
- *Becker's Hospital Review's* rankings are: 100 great hospitals in America, 100 hospitals and health systems with great orthopedic programs, 100 hospitals and health systems with great neurosurgery and spine programs, and 100 great healthcare leaders to know
- HSS was awarded HIMSS Stage 7 inpatient certification for advanced electronic medical record (EMR) adoption by HIMSS Analytics
- HSS physicians recognized on New York Magazine's Best Doctors list



An Employer of Choice

- *Becker's Hospital Review* recognized HSS as a 150 top places to work in healthcare
- HSS has been designated a leader in LGBTQ healthcare equality for the sixth year in a row (2015-2020)
- HSS has been named a recipient of the inaugural Employer of Excellence Award by the American Academy of Physician Assistants' (AAPA) Center for Healthcare Leadership and Management (CHLM)
- HSS received the first national Excellence in Spiritual Care Award from the Healthcare Chaplaincy Network™
- HSS has been a two-time recipient of the Gallup Great Workplace Award

Senior Director of Network Infrastructure



Overview

The Senior Director of Network Infrastructure is a key member of the HSS IT leadership team.

Reporting to the CTO, the Senior Director is a highly influential role, making investment and priority trade-off decisions, as well as negotiating and managing vendor contracts.

The Senior Director is a forward-looking technology leader who can not only develop an infrastructure strategy but also drive it through to execution and support.

This senior leader will be responsible for delivering high quality, reliable technology while also developing a strategic plan for world-class digital transformation.

The Senior Director will lead strategic planning for aligning network and voice/data technology with the digital transformation strategy, including omnichannel communications (IVR tech, contact center, pilot w/ Google), customer engagement (texts, voice improvements, video, etc.), and reporting and analytics on those touch points.

The Senior Director will also recruit, retain, and develop a high performing team. Currently, the team is tightly-knit, well-functioning and comprised of 14 people overseeing:

- Cloud-based and on-prem data and voice services
- Unified communications
- Local and wide-area network infrastructure



Key Responsibilities

- Maintain a high-performing network infrastructure
- Collaborate with the CTO and other technology leaders in and outside of the IT department to develop strategic and tactical solution plans for IT, especially HSS's future technology infrastructure
- Conduct strategic and tactical level planning in partnership with peers in IT to develop a technical road-map, and ensure delivery of supportable technology solutions meeting business needs
- Partner with the CTO and IT Leadership Team to build and modernize the organizational structure and business processes to support growth in an increasingly digital world
- Manage the evaluation and adoption of emerging technologies including cloud, software defined networking, network security, remote access technologies, load balancers and the latest collaboration technologies

The Qualified Candidate



Education:

- Bachelor's degree required
- Master's degree preferred

Experience/Background:

- A minimum of 10 years of experience in technology leadership positions with an emphasis on infrastructure services
- A strong technical background as a data and/or voice network engineer
- Substantial experience leading, directing and controlling a complex, highly technical network operation or organization
- Demonstrated knowledge of current and emerging technologies and the ability to apply those technologies to business needs
- A track record of working collaboratively and productively with business partners

Additionally, the well-qualified candidate will have a great service orientation, a strong executive presence, an engaging personality, and be a visionary technologist.

Please note that candidates must live in or relocate to New York, New Jersey, Pennsylvania, Connecticut or another location where they can commute to the HSS campus.

Procedure for Candidacy



Interested candidates should apply online at kirbypartners.com.

If you would like to have a confidential, informal conversation before applying please contact us.

Final candidates should expect two interviews with Kirby Partners recruiters (including a video conference interview). You may be asked to complete an Executive Profile and submit references to be considered for presentation to the search committee.

Contact:



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About Us

Most healthcare organizations struggle to effectively hire key executives. As the leading healthcare technology retained search firm, Kirby Partners is the solution for organizations who want to “Hire for Impact.”

We're a *Forbes*' America's Best Executive Search Firm and have partnered strategically with healthcare organizations across the U.S. since 1989. Our headquarters is located in Lake Mary, FL.



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