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City of
Hope™

Position Profile

Director, Information
Technology Security

City of Hope



City of Hope is one of only 51 National Cancer Institute (NCI) designated comprehensive cancer centers in the nation, a founding member of the National Comprehensive Cancer Network, and an independent biomedical research institution near Los Angeles, California that offers a unique blend of compassionate care and research innovation. By developing scientific breakthroughs, expediting new treatments, providing outstanding professional education, and delivering a personalized, compassionate focus for each individual patient, City of Hope is recognized as being at the forefront of the battle against cancer and other deadly illnesses.

There are City of Hope locations across Los Angeles, Riverside, Ventura, San Bernardino, and Orange counties, providing patients access to over 725 clinical trials to date.

City of Hope's three manufacturing facilities manufacture both biologic and chemical compounds that meet strict good manufacturing practice (GMP) standards. City of Hope holds more than 450 patent portfolios and submits nearly 50 applications per year to the Food and Drug Administration (FDA) for investigational new therapies.

City of Hope Research Entities:

- The Irell & Manella Graduate School of Biological Sciences (IMGS) is a renowned bench-to-bedside research institute with 100+ principal investigators working toward the treatments and prevention of cancer, diabetes and HIV/AIDS.
- Beckman Research Institute of City of Hope was the first of five Beckman Institutes in the United States, which together have fueled scientific advances for more than a generation.
- City of Hope and Translational Genomics Research Institute (TGen), a leading biomedical research institute, formed an alliance to make precision medicine a reality for patients. This alliance enables both institutes to complement each other's strengths, with TGen's genomic insights augmenting the level of care available to City of Hope patients.

Many professional sports organizations have supported City of Hope, including the Los Angeles Dodgers, the Los Angeles Kings, Major League Soccer's Chivas USA, and the National Football League.

Mission and Values



Mission: City of Hope is transforming the future of health. Every day they turn science into practical benefit. They turn hope into reality. They accomplish this through exquisite care, innovative research, and vital education focused on eliminating cancer and diabetes.

Values:

- Compassion
- Service with a sense of urgency
- Integrity
- Intellectual Curiosity
- Excellence
- Collaboration

Facts & Figures *

- \$3,337,975M total revenues, gains, and other support
- \$2,550,297M total expenses
- \$4,968,700M net assets end of FY'21
- 17,000+ bone marrow and stem cell transplants
- 13,000+ robotic surgeries

** Sources: City of Hope Financials 2021 and Annual Report 2020*

Diversity and Inclusion

City of Hope strives to create an inclusive environment that engages all of their employees and provides them with opportunities to develop and grow, both personally and professionally.

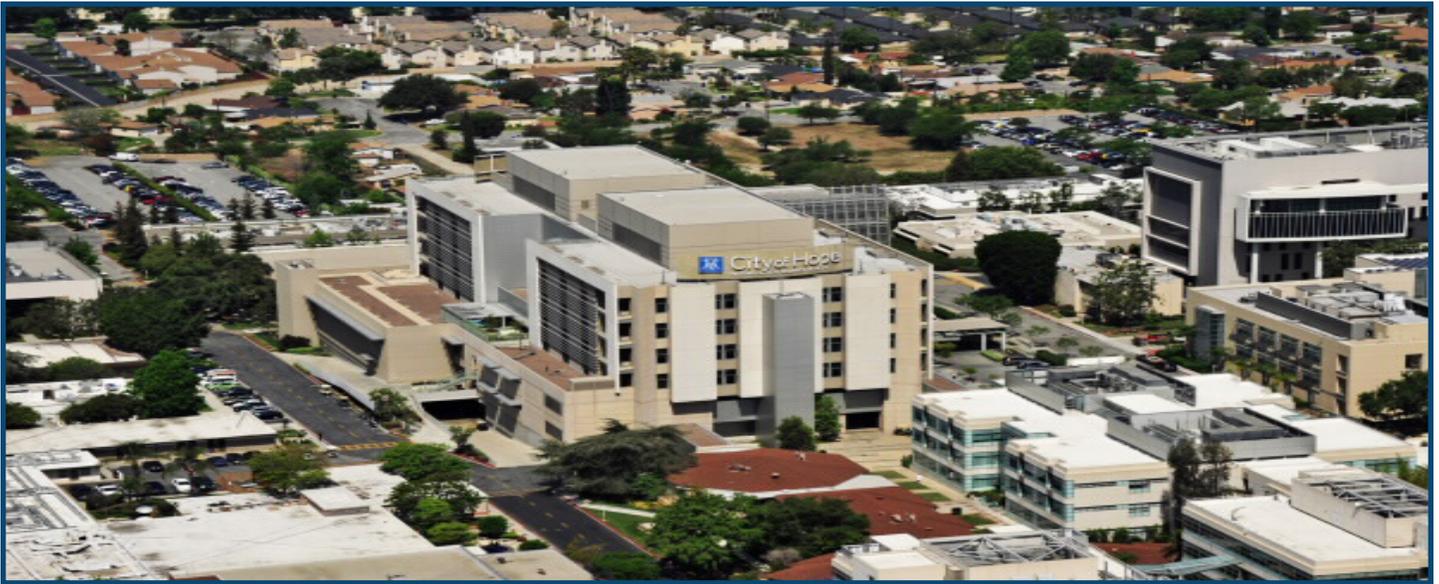
Their mission, “to infuse DEI into the DNA at City of Hope,” will serve as their north star and help ensure the tenets of diversity, equity, and inclusion are an integral part of their day-to-day engagement with others, their patients, their families and caregivers, and their broader community. Each day brings an opportunity to strengthen their work, leverage their unique perspectives and improve their patients' experiences by learning from others.

City of Hope is a community of people characterized by their diversity of thought, background, and approach, but tied together by their commitment to care for and cure those with cancer and other life-threatening diseases. The innovation that their diversity produces in the areas of research, treatment, philanthropy, and education has made City of Hope national leaders in this fight. Their unique and diverse workforce provides them the ability to understand their patients' needs, deliver compassionate care, and continue the quest for a cure for life-threatening diseases.

City of Hope creates a diverse and inclusive workforce through:

- A Diversity, Equity, and Inclusion Council
- Employee Resource Groups
- Hosting cultural events that embrace diversity
- Being an equal opportunity employer
- Providing learning opportunities such as seminars and workshops
- Honoring and observing important cultural and religious events





Recognized for Excellence

- Ranked as one of “America’s Best Hospitals” in cancer for 15 consecutive years by the *U.S. News & World Report*.
- City of Hope recently received two national awards for excellence in inpatient care, the 2019 Guardian of Excellence award and the 2019 Pinnacle of Excellence award from Press Ganey.
- Magnet recognition by the American Nurses Credentialing Center.



An Employer of Choice

- Awarded "Top Companies for Hospitals and Health Systems," DiversityInc. 2021.
- City of Hope Diversity and Inclusion has been honored with awards by the California Diversity Council and the National Diversity Council.
- 2017 Leader in LGBTQ Healthcare Equality by the Human Rights Campaign Foundation.
- 2014 DirectEmployers Awards, Diversity Initiatives category.



Director, Information Technology Security

Overview



The City of Hope Director, Information Technology Security provides overall direction, planning and implementation of an information technology security system across all of the system's entities.

The Director will foster an environment that demonstrates to employees, physicians and patients that critical information is properly safeguarded and that security is of paramount importance.

This position reports to the City of Hope CTO and oversees a team of about 20.

This highly visible position will present to multiple executive groups. The ideal person will be a strong collaborator and relationship builder.



Position Scope

Essential functions include:

- Develop and architect an enterprise-wide information security program that will ensure the integrity, reliability, privacy, and availability of information and systems.
- Provide oversight of the planning, design and implementation, security systems and software, including firewalls, VPNs, intrusion detection/prevention systems, cryptographic systems, biometrics, anti-malware vulnerability management, and patch management software.
- Define and implement programs related to network security, data encryption, desktop and server baselines, anti-virus and patch management, and user provisioning/deprovisioning.
- Conduct regular information security and HIPAA gap analyses which include a review of administrative, physical, and technical safeguards, including documentation and systems.
- Prepare the security portion of the organization's disaster recovery and business continuity plans for information systems.
- Create, document, implement, and enforce policies and procedures that comply with HIPAA, GLBA, and PCI.
- Assist Internal Audit in the development of appropriate criteria needed to assess the level of new and existing applications and/or technology infrastructure elements for compliance with enterprise security standards.
- Ensure compliance to security standards and best practices for new applications and infrastructures by reviewing/auditing applications, systems, and networks.
- Manage security infrastructure tools and respond to security incidents.
- Establish internal control systems to ensure the appropriate information access levels are in place.
- Monitor changes in legislation and accreditation standards that impact information security.
- Manage and provide professional development to the City of Hope IT security staff.

The Qualified Candidate



Education

- Bachelor's degree in related discipline.

Experience:

- 10 years of directly related security experience with business continuity planning, auditing and risk management as well as contract and vendor negotiation.
- Eight (8) plus years of related experience in supervisory role.

Preferred:

- Master's Degree in Public Administration, Technology or Security, Business Administration or related field.
- Healthcare experience.
- Epic experience.
- Security certifications (CISSP, CISM, etc.).
- Knowledge of information security auditing and risk management, business continuity planning, and a demonstrated skill in performing complex security analyses.
- Knowledge of SIEM, IPS/IDS, VPN, Active Directory, Malware Analysis, Penetration Testing, UNIX/Linux, Wireshark, Net Witness, Firewalls and APT methodologies.
- Knowledge of national and international regulatory compliances and frameworks such as ISO, SOX, BASEL II, EU DPD, HIPAA, and PCI DSS.
- Expertise in information policy formulation, information security management, and business risk management.
- Experience with research arenas.
- Cloud experience.

Other:

- Candidates should be up-to-date with Covid vaccinations.
- The IT Team has a large number of remote staff members. This position can be hybrid/remote but candidates should live close enough to City of Hope to be on site when needed.

Procedure for Candidacy



Interested candidates should apply online at kirbypartners.com.

If you would like to have a confidential, informal conversation before applying please contact us.

Final candidates should expect two interviews with Kirby Partners recruiters (including a video conference interview). You may be asked to complete an Executive Profile and submit references to be considered for presentation to the search committee.

Contact:



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About Us

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