



KIRBYPARTNERS

Leaders in Executive Search



City of
Hope™

Position Profile

Executive Director,
Enterprise Applications

City of Hope



City of Hope is one of only 51 National Cancer Institute (NCI) designated comprehensive cancer centers in the nation, a founding member of the National Comprehensive Cancer Network, and an independent biomedical research institution in near Los Angeles, California that offers a unique blend of compassionate care and research innovation. By developing scientific breakthroughs, expediting new treatments, providing outstanding professional education, and delivering a personalized, compassionate focus for each individual patient, City of Hope is recognized as being at the forefront of the battle against cancer and other deadly illnesses.

There are City of Hope locations across Los Angeles, Riverside, Ventura, San Bernardino, and Orange counties, providing patients access to over 725 clinical trials to date.

City of Hope's three manufacturing facilities manufacture both biologic and chemical compounds that meet strict good manufacturing practice (GMP) standards. City of Hope holds more than 450 patent portfolios and submits nearly 50 applications per year to the Food and Drug Administration (FDA) for investigational new therapies.

City of Hope Research Entities:

- The Irell & Manella Graduate School of Biological Sciences (IMGS) is a renowned bench-to-bedside research institute with 100+ principal investigators working toward the treatments and prevention of cancer, diabetes and HIV/AIDS.
- Beckman Research Institute of City of Hope was the first of five Beckman Institutes in the United States, which together have fueled scientific advances for more than a generation.
- City of Hope and Translational Genomics Research Institute (TGen), a leading biomedical research institute, formed an alliance to make precision medicine a reality for patients. This alliance enables both institutes to complement each other's strengths, with TGen's genomic insights augmenting the level of care available to City of Hope patients.

Many professional sports organizations have supported City of Hope, including the Los Angeles Dodgers, the Los Angeles Kings, Major League Soccer's Chivas USA, and the National Football League.

Mission and Values



Mission: City of Hope is transforming the future of health. Every day they turn science into practical benefit. They turn hope into reality. They accomplish this through exquisite care, innovative research, and vital education focused on eliminating cancer and diabetes.

Values:

- Compassion
- Service with a sense of urgency
- Integrity
- Intellectual Curiosity
- Excellence
- Collaboration

Facts & Figures *

- \$3,337,975M total revenues, gains, and other support
- \$2,550,297M total expenses
- \$4,968,700M net assets end of FY'21
- 17,000+ bone marrow and stem cell transplants
- 13,000+ robotic surgeries

** Sources: City of Hope Financials 2021 and Annual Report 2020*

Diversity and Inclusion

City of Hope strives to create an inclusive environment that engages all of their employees and provides them with opportunities to develop and grow, both personally and professionally.

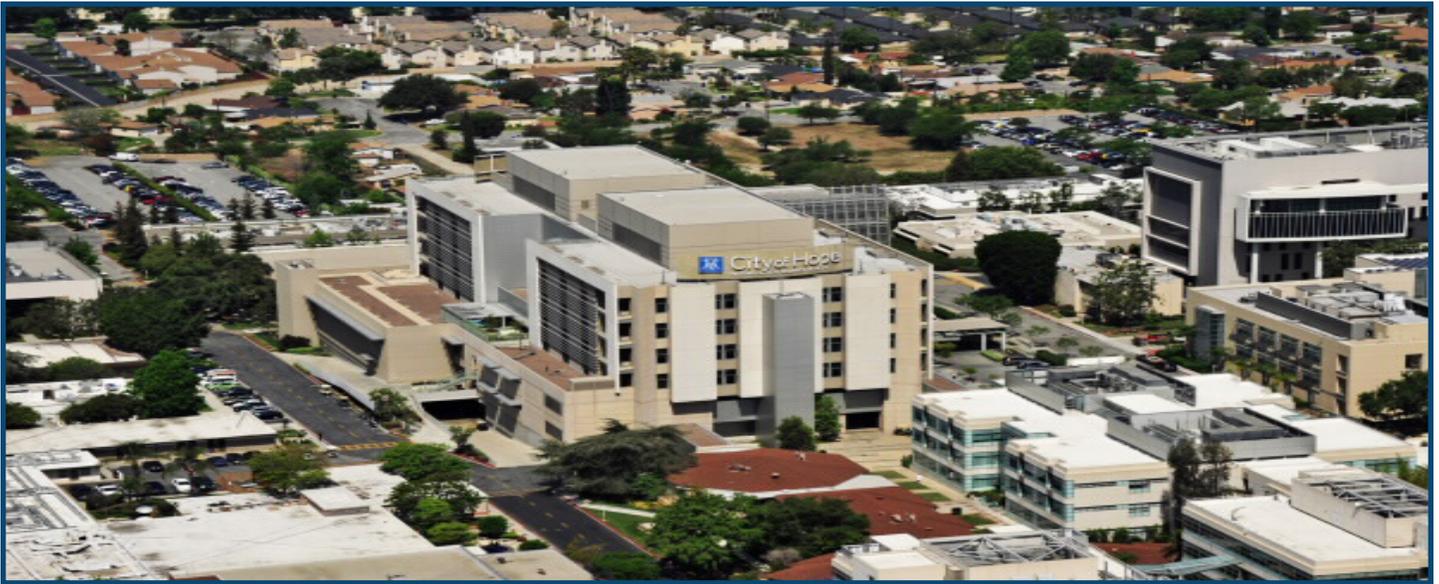
Their mission, “to infuse DEI into the DNA at City of Hope,” will serve as their north star and help ensure the tenets of diversity, equity, and inclusion are an integral part of their day-to-day engagement with others, their patients, their families and caregivers, and their broader community. Each day brings an opportunity to strengthen their work, leverage their unique perspectives and improve their patients' experiences by learning from others.

City of Hope is a community of people characterized by their diversity of thought, background, and approach, but tied together by their commitment to care for and cure those with cancer and other life-threatening diseases. The innovation that their diversity produces in the areas of research, treatment, philanthropy, and education has made City of Hope national leaders in this fight. Their unique and diverse workforce provides them the ability to understand their patients' needs, deliver compassionate care, and continue the quest for a cure for life-threatening diseases.

City of Hope creates a diverse and inclusive workforce through:

- A Diversity, Equity, and Inclusion Council
- Employee Resource Groups
- Hosting cultural events that embrace diversity
- Being an equal opportunity employer
- Providing learning opportunities such as seminars and workshops
- Honoring and observing important cultural and religious events





Recognized for Excellence

- Ranked as one of “America’s Best Hospitals” in cancer for 15 consecutive years by the *U.S. News & World Report*.
- City of Hope recently received two national awards for excellence in inpatient care, the 2019 Guardian of Excellence award and the 2019 Pinnacle of Excellence award from Press Ganey.
- Magnet recognition by the American Nurses Credentialing Center.



An Employer of Choice

- Awarded "Top Companies for Hospitals and Health Systems," DiversityInc. 2021.
- City of Hope Diversity and Inclusion has been honored with awards by the California Diversity Council and the National Diversity Council.
- 2017 Leader in LGBTQ Healthcare Equality by the Human Rights Campaign Foundation.
- 2014 DirectEmployers Awards, Diversity Initiatives category.



Executive Director, Enterprise Applications

Overview



The Executive Director, Enterprise Applications position provides strategic direction and program execution for an entire portfolio of large, complex clinical and administrative technology applications and services. They also provide customer relationship management for clinicians and business leaders.

This position has responsibility for partnering with IT governance leadership in developing, prioritizing, and executing on projects as well as providing transparency into the work of IT that is conducted in support of the business line (ISC- Integrated Steering Committee business scope).

The Executive Director should demonstrate a leadership style that is engaging, imaginative, and collaborative aligning with other IT leaders and disciplines to meet business goals and manage conflict as needed.

This leader positions the enterprise systems for strategic initiatives, including growth and acquisitions as well as new clinical and business models.

The role provides dynamic vision and direction to the team tied to the mission of City of Hope with a focus on employee development and retention.

This key person reports to the Vice President of Enterprise Clinical Applications.

Position Scope

Essential functions of this position include:

- Technology Governance
- Project Management and Delivery
- Customer Relationship and Business Knowledge
- Communication
- Quality and/or Change Management
- Leadership
- Budget and Fiscal Management
- Vendor and Technology Management



The Qualified Candidate



Education:

- Bachelor's degree in Computer Science, Information Systems or related discipline. (An equivalent combination of experience, training and/or education may substitute for degree).
- Advanced degree preferred.

Experience:

- 15+ years of IT experience.
- 15+ years of progressively responsible management experience.
- 5+ years of senior leadership experience, preferable working with technologies and applications within the Healthcare Industry.
- EPIC or Cerner EHR, PeopleSoft or SAP ERP, Imaging Systems, and hospital based ancillary applications.
- Experience overseeing and managing complex, organizationally matrix based programs and schedules in healthcare is desired.

Desired knowledge, skills, and attributes:

- Excellent interpersonal and customer relationship skills demonstrating active listening and negotiation techniques as well as mediation of conflicts with positive outcomes.
- Strong relationship building skills with executive leaders, physicians and key decision-makers/influencer within the organization.
- Excellent verbal and written communications skills, appropriate preparation and presence when speaking to large audiences demonstrating confidence and topic expertise.
- Experience leading large multi-disciplinary, complex teams.
- Experience with software development methodologies, project management techniques, and development life cycle.
- Demonstrated project management skills.

Procedure for Candidacy



Interested candidates should apply online at kirbypartners.com.

If you would like to have a confidential, informal conversation before applying please contact us.

Final candidates should expect two interviews with Kirby Partners recruiters (including a video conference interview). You may be asked to complete an Executive Profile and submit references to be considered for presentation to the search committee.

Contact:



Steve Bennett
Vice President
sbennett@kirbypartners.com
407-788-7307

About Us

Most healthcare organizations struggle to effectively hire key executives. As the leading healthcare technology retained search firm, Kirby Partners is the solution for organizations who want to “Hire for Impact.”

We’re a *Forbes*’ America’s Best Executive Search Firm and have partnered strategically with healthcare organizations across the U.S. since 1989. Our headquarters is located in Lake Mary, FL.



Kirby Partners does not discriminate based on race, color, ethnicity, national origin, sex, pregnancy, sexual orientation, gender identity, religion, disability, age, genetic information, veteran status, marital status, and/or political affiliation in its programs, activities, or employment. The material presented in this position specification should be relied on for informational purposes only. This material has been copied, compiled, or quoted in part from client documents and personal interviews and is believed to be reliable. While every effort has been made to ensure the accuracy of this information, the original source documents and factual situations govern.